



Data Collection and Reporting for the 21st Century

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DATA COLLECTION EFFORTS

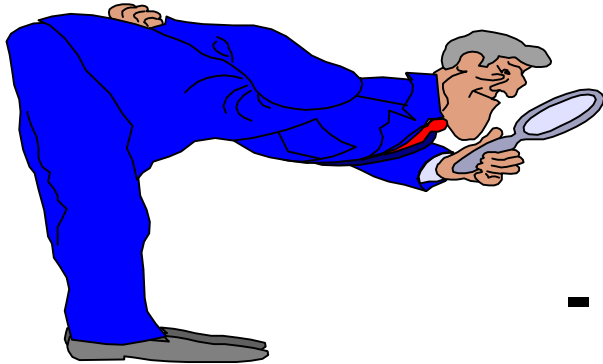
Various Data Types/Sources

- SMF/RMF**
- MOTAM**
- SUPRA**
- SAMMSTEL / INTERCOMM**
- CICS**
- VTOCREAD**
- UNIX**





SMF/RMF

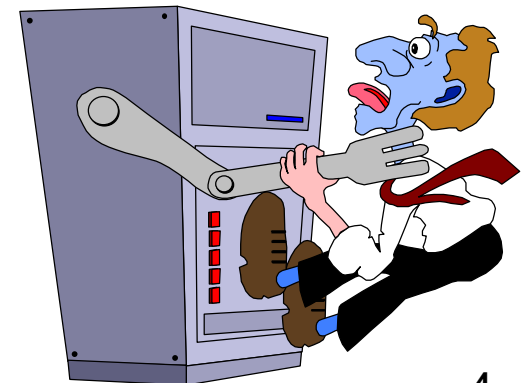


- **CPU Utilization**
- **Job & Step Level Statistics**
- **Workload Analysis**
- **Tape Mounts**
- **Print Lines**
- **CPU Availability**
- **Online Application Availability**



MOTAM, SUPRA, CICS, TIS

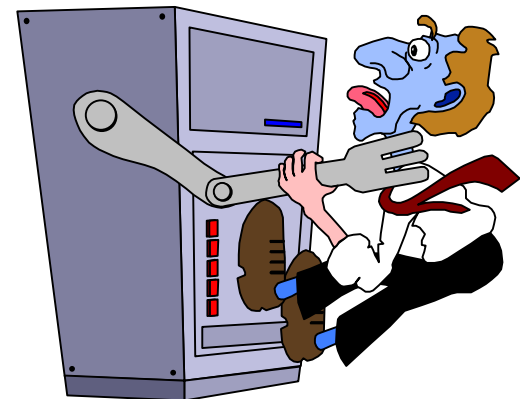
- **Response Time**
- **Transactions Processed**
- **Users/Stations**
- **Transaction Abend Counts**
- **Transaction I/O Counts**





VTOCREAD

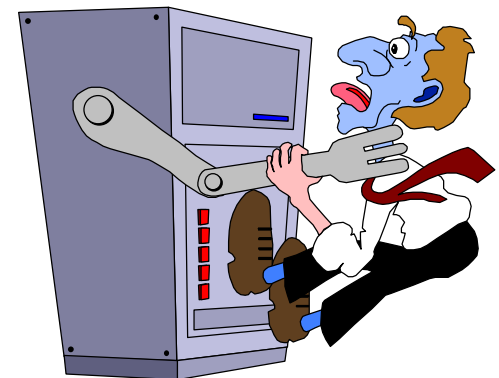
- **DASD Available**
- **Current Allocation**
- **Actual Usage**
- **Last Reference**





UNIX

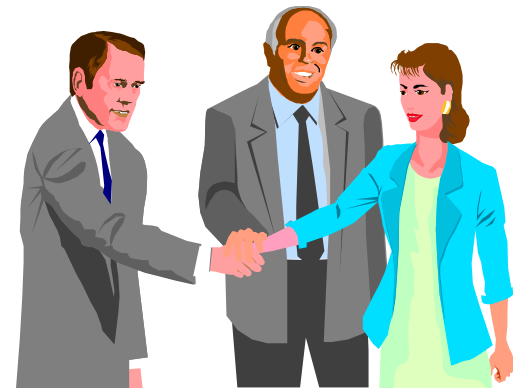
- **DLAMON**
- **BEST/1**
- **Glance Plus**
- **Open View Network Node Monitor**
- **Neal Nelson RTE**





CURRENT SERVICES PROVIDED

- Ad Hoc Reporting
- Daily/Monthly/Quarterly Reporting
- Software Installation
- Technical Support
- Program Development





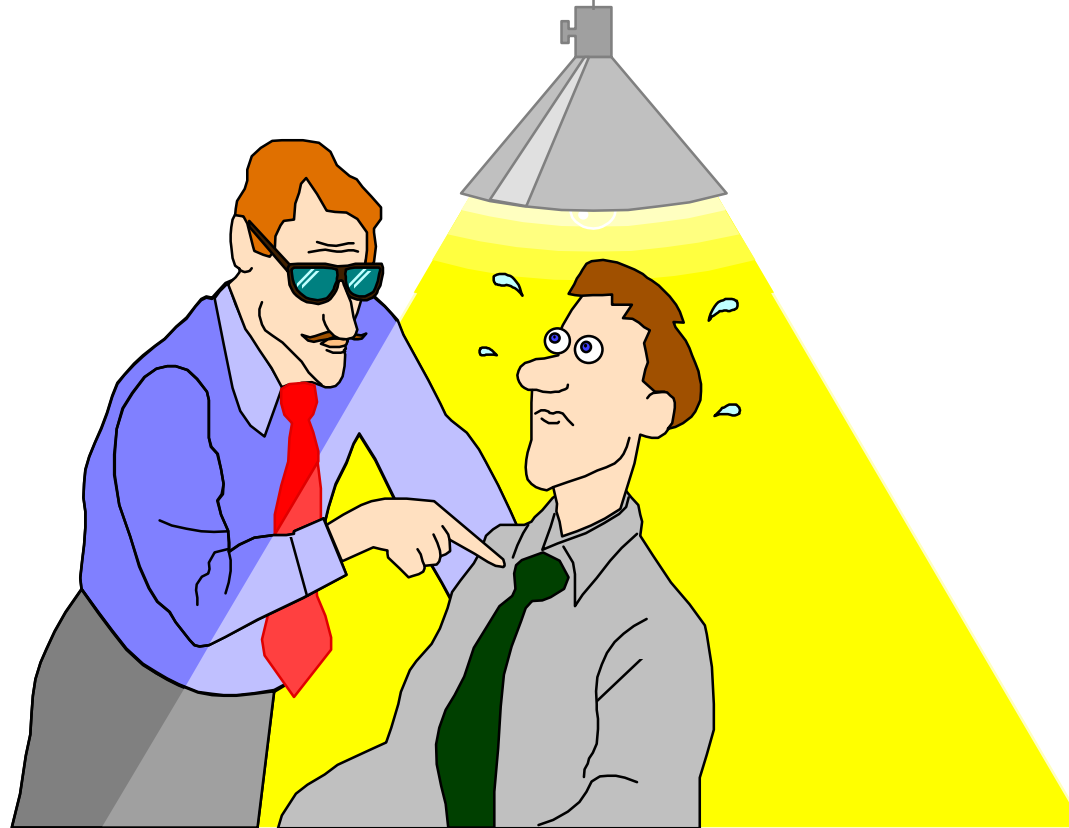
FUTURE ENDEAVORS

- Transition from Performance Reporting to Fee-For-Service Type Reporting
- EIS Development
- UNIX
- Metrics Reporting for Capability Maturity Model (CMM)





INTERROGATION TIME





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